

How to use My HealtheVet – Features and Tips:

Logging in:



Member Login
User ID:

Password:

Login
[Forgot User ID?](#)
[Forgot Password?](#)
[Get Help](#)

- 1) Go to **www.myhealth.va.gov**, click on the blue 'Go to My HealtheVet Enter Here' button.
- 2) Login using the User ID and Password you created. If you don't remember your User ID or Password, click on the Forgot User ID or Forgot Password links directly below the login box.

Note: If requesting your User ID or resetting your Password, you only need to answer ONE of your security questions.

Pharmacy:



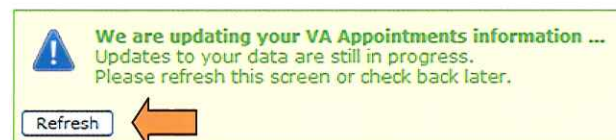
To view and refill your VA prescriptions, click on **PHARMACY** tab and then click on **Refill My Prescriptions**.

Appointments:



To view your appointments, click on **GET CARE** tab and then click on **APPOINTMENTS** tab.

Note: If none of your VA Appointments are listed, and you know you have appointments scheduled, try clicking on the Refresh Button. The appointment list is updated every 24 hours.



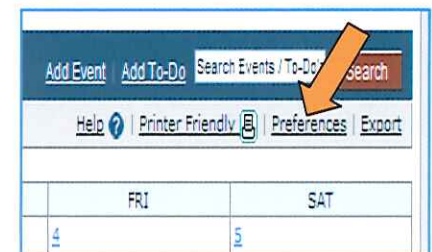
Appointment Reminders:

To set up Appointment Reminders, click on **GET CARE** tab and then click on **HEALTH CALENDAR**. Once on the Health Calendar click on Preferences (upper right hand corner).

Checkmark VA Appointments, under Subscribe to Email Reminders and click Save.

Subscribe to Email Reminders:

- My Recovery Plan Events
- My Tasks
- VA Appointments



Note: A message notification will be sent to your personal email two weeks and then three days prior to your appointment date. You may still receive an appointment letter by mail.

Lab Results:



To view your Chemistry/Hematology Lab results, click on **TRACK HEALTH** tab and then **LABS + TEST**.

Once on the Labs + Test page, click on **View More** button in the VA Chemistry/Hematology section.

Your results will be available 7 days after the lab is processed.

Note: If none of your labs are showing, click on the Refresh button.



Secure Messaging:



Secure Messaging is similar to email, and will allow you to communicate with your Provider & Healthcare Team. Use this feature to ask non-urgent questions, renew prescriptions, make appointments, etc.

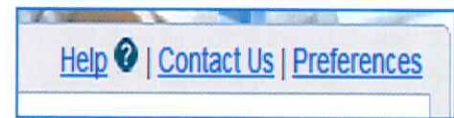
To access Secure Messaging, click on the **SECURE MESSAGING** tab.

Next, click on the orange **Open Secure Messaging** button.




The first time you enter the Secure Messaging portion of the website, you must 'opt-in,' which is agreeing to the terms and conditions. **Whether you plan to send a message or not, it is HIGHLY ENCOURAGED that you 'OPT-IN' as soon as possible because this will enable your Healthcare Team to contact you via Secure Message.**

Note: When you enter your personal email address under the **Preferences** link (upper right hand corner) of Secure Messaging, you will receive an email notification to your personal email address when your VA healthcare team sends you a secure message.



Sending a Secure Message to your Healthcare Team:

- 1) Once in your Secure Messaging inbox, click the **New Message** button.
- 2) The **To:** field of the message will default to your Primary Care Team. Click on the , to see if other teams are available to you.

